



## Quality Policy

### Purpose

Professional Divers Group is committed to managing the quality of its service to ensure its customer requirements are always met and where possible exceed their expectations by providing an excellent service.

### Scope

This policy will apply to all Professional Divers Group employees and contractors.

### Objectives

Professional Divers Group will:

- Ensure ongoing compliance with all relevant statutory and other obligations, specifications, standards as well as the requirements of ISO 9001 standard,
- Partner with our clients to ensure each project's objectives are met by thorough planning and documentation of work prior to execution,
- Set measurable quality objectives and targets and monitor our progress in achieving them,
- Educate our workers and contractors, ensuring the quality requirements are integrated into work practices,
- Identify, report, investigate and resolve all non-conformances and take action to prevent recurrence,
- Continuously monitor, review and improve all areas of the company's activities to meet or exceed the needs and reasonable expectations of internal and external clients, regulatory authorities and the community.

This Policy is reviewed periodically to ensure it remains relevant to the operations and activities of Professional Divers Group.

**Malcolm Venturoni**

Managing Director

Professional Divers Group Pty Ltd

4 March 2022